



Report of: **Service Director, Public Protection**

Meeting of	Date	Agenda Item	Ward(s)
Licensing Sub-Committee	30 June 2015		Bunhill

Delete as appropriate		Non-exempt
-----------------------	--	------------

**Subject: PREMISES LICENCE REVIEW APPLICATION
LOVES COMPANY, UNIT 1, 104-122 CITY ROAD, LONDON, EC1V 2NR**

1. Synopsis

- 1.1 This is an application by the Licensing Authority for a Review of the Premises Licence under Section 51 of the Licensing Act 2003. A copy of the review application is attached as Appendix 1.
- 1.2 The grounds for review is related to the licensing objective:
- i) Prevention of crime and disorder.
 - ii) Public safety
 - iii) Prevention of public nuisance

2. Relevant Representations

Licensing Authority	N/A
Metropolitan Police	Yes
Pollution Team	No – Withdrawn, conditions accepted
Health and Safety	No
Trading Standards	No

Public Health	No
Safeguarding Children	No
London Fire Brigade	No
Local residents	Yes - 3
Other bodies	Yes - 1

3. Background

3.1 The premises currently holds a licence allowing:

- i) The sale of alcohol for consumption off the premises Sunday to Wednesday from 10:00 to 00:00 and Thursday to Saturday from 10:00 to 02:00.
- ii) Regulated entertainment of film, live music, recorded music and performance of dance 10:00 to 23:00 on Sunday to Wednesday, 10:00 to 00:00 on Thursday and 10:00 to 02:00 Friday and Saturday.
- iii) Late night refreshment 23:00 to 00:00 Thursday and 23:00 to 02:00 Friday and Saturday.

3.2 Papers are attached as follows:-

- Appendix 1: application form from Licensing Authority with current premises licence;
- Appendix 2: representations;
- Appendix 3: submissions by licensee;
- Appendix 4: report from licensing inspection 6 June 2015
- Appendix 5: suggested conditions and map of premises location.

3.3 The premises has been licensed since November 2011.

3.4 The premises licence was transferred to the current licensee, Mercury Lamp Ltd on 5 September 2013.

3.5 On 25 March 2014 the current DPS, Lee Baker, was appointed.

3.6 On 1 May 2015 the Licensing Authority submitted this review of the licence. The history of the events leading up to the review is contained within.

3.7 On 29 May 2015 a minor variation was submitted to change the plan attached to the premises licence and to add conditions that the Police and Pollution Team asked to be placed on the licence in their representations made regarding this review.

3.8 On 6 June 2015 Licensing Officers performed a During Performance Inspection (DPI) and found a number of outstanding issues. See Appendix 4

4. Planning Implications

4.1 The Planning Service has reported that there are no restrictive conditions in force.

5 Recommendations

- 5.1 To determine the application to review the premises licence under Section 52 of the Licensing Act.
- 5.2 The Committee must have regard to the application and any relevant representations. The Committee must take such steps as appropriate for the promotion of the four licensing objectives.
- 5.3 The steps stated in Sections 52(4) of the Act are as follows:
- a) to modify the conditions of the licence; and for this purpose the conditions of the licence are modified if any of them are altered, omitted or any new condition is added;
 - b) to exclude a licensable activity from the scope of the licence;
 - c) to remove the designated premises supervisor;
 - d) to suspend the licence for a period not exceeding three months;
 - e) to revoke the licence;
 - f) the Committee also have the option to leave the licence in its existing state;
 - g) the Committee also has the power in relation to steps a) and b) to provide that the modification and exclusion only has effect for a limited period not exceeding three months.

6 Conclusion and reasons for recommendations


- 6.1 The Council is required to consider this application in the light of all relevant information, and if approval is given, it may attach such conditions as appropriate to promote the licensing objectives.

Background papers:

The Council's Statement of Licensing Policy
Licensing Act 2003
Secretary of States Guidance

Final Report Clearance

Signed by


Service Director – Public Protection

18.6.15
Date

Received by

Head of Scrutiny and Democratic Services

Date

Report author: Licensing Service

Tel: 020 75027 3031

E-mail: licensing@islington.gov.uk

[Insert name and address of relevant licensing authority and its reference number (optional)]

Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form.
 If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary. You may wish to keep a copy of the completed form for your records.

I Janice Gibbons

(Insert name of applicant)

apply for the review of a premises licence under section 51 / apply for the review of a club premises certificate under section 87 of the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable)

Part 1 – Premises or club premises details

Postal address of premises or, if none, ordnance survey map reference or description	
Loves Company Unit 1 104-122 City Road	
Post town London	Post code (if known) EC1V 2NR

Name of premises licence holder or club holding club premises certificate (if known) Mercury Lamp Ltd (company number: 08521880)

Number of premises licence or club premises certificate (if known) LN/13358-250314

Part 2 - Applicant details

I am

Please tick ✓ yes

- 1) an individual, body or business which is not a responsible authority (please read guidance note 1, and complete (A) or (B) below)
- 2) a responsible authority (please complete (C) below)
- 3) a member of the club to which this application relates (please complete (A) below)

(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Please tick ✓ yes

Mr Mrs Miss Ms Other title
(for example, Rev)

Surname

First names

I am 18 years old or over

Please tick ✓ yes

**Current postal
address if
different from
premises
address**

Post town

Post Code

Daytime contact telephone number

**E-mail address
(optional)**

(B) DETAILS OF OTHER APPLICANT

Name and address

Telephone number (if any)

E-mail address (optional)

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address	Janice Gibbons Service Manager 222 Upper Street London N1 1XR
Telephone number (if any)	020-7527-3031
E-mail address (optional)	Licensing@Islington.gov.uk

This application to review relates to the following licensing objective(s)

- Please tick one or more boxes ✓
- | | |
|-----------------------------------------|-------------------------------------|
| 1) the prevention of crime and disorder | <input checked="" type="checkbox"/> |
| 2) public safety | <input checked="" type="checkbox"/> |
| 3) the prevention of public nuisance | <input checked="" type="checkbox"/> |
| 4) the protection of children from harm | <input type="checkbox"/> |

<p>Please state the ground(s) for review (please read guidance note 2)</p> <p>Grounds for review</p> <ul style="list-style-type: none">• crime and disorder,• public safety• public nuisance <p>Licensing History</p> <p>Premises licence was originally granted on 3 November 2011 Mercury Lamp Ltd has been the licensee since 5 September 2013. The premises licences is attached as Appendix 1</p> <p>The Noise Team have received ten complaints from residents since 20 October 2014 On 31 January 2015 a Noise Abatement Notice was served after Noise Patrol Officers witnessed a statutory nuisance whilst investigating a complaint from a local resident about loud amplified music emanating from the premises. (Appendix 2)</p> <p>The Noise Patrol Officer requested a copy of a calibration certificate to confirm compliance with Licence Condition Annex 2 Condition 10 on 2 February 2015.</p> <p>The Licensing Officer wrote to the Licence Holder on 16/2/15 to request that they attend an Officer Panel on 5 March 2015 to discuss the steps needed to improve the management of the premises.</p>

Reasons for the review

1. 21 February 2015 – Licensing Visit to inspect and check compliance with the premises licence conditions. Licensing Officers noted that
 - a. the CCTV was not working contrary to Annex 2 Condition 1;
 - b. three fire exit signs were not illuminated;
 - c. the back fire exit was blocked with wood and tins of paint;
 - d. one of the alternative means of escape doors was not working;
 - e. there did not appear to be a secured sound limiter contrary to Annex 2 Condition 10.

On 23 February 2015 the Licensing Officer reported these matters by letter to Lee Baker, DPS and Director of Mercury Lamp Ltd.

The Officer requested the require copies of the annual inspection and test certificates for emergency lighting, fire alarm and firefighting equipment, properly certified by approved competent persons to be submitted to this office as soon as possible as required by Annex 2 condition 6. **(Appendix 3)**

2. 27 February 2015 – Licensing Visit revealed that
 - a. the CCTV was not working (contrary to Annex 2 Condition 1)
 - b. the sound limiter was not secured (contrary to Annex 2 Condition 10)
 - c. fire exit signs in the basement were not working. This would be contrary to Annex 2 Condition 6 as a satisfactory emergency lighting certificate could not be issued if the fire exit signs are not working.
 - d. three of the emergency lights did not have standby lights showing which indicate that they are working;
 - e. fault lights were showing on the fire detection system;
 - f. smoke alarm in the office did not have standby light showing to indicate it was working;
 - g. the secondary means of escape fire door on the right hand side was still not working and could not be opened;
 - h. a number of items in the fire exit area including a sand bucket that was clearly being used as an ashtray for smokers in that area

As a result of the visit a s.19 Closure Notice was issued requiring compliance with Annex 2 Condition 1 (CCTV) and Annex 2 Condition 10 **(Appendix 4)**.

3. 5 March 2015, Lee Baker, DPS and Director of Mercury Lamp Ltd attended the Officer Panel to discuss
 - a. the previous unsatisfactory visits
 - b. noise issues
 - c. fire safety issues

At the meeting Mr Baker agreed to:

- produce the safety certificates within 14 days of the meeting
- submit a minor variation application to amend the CCTV licence condition and to amend the plan attached to the premises licence.

These measures were summaries in a letter to Mr Baker dated 13 March 2015 **(Appendix 5)**

4. 13 March 2015- Licensing visit revealed that
 - a. The CCTV, although operational, provided poor quality images, had insufficient coverage to identify persons entering the premises, set up in such a way that one camera was obstructed by decoration and an imbalance in lighting levels created glare.
 - b. Rubbish stored in the downstairs alternative means of escape.
 - c. The fire alarm panel was showing a "common fault"
 - d. The emergency lighting did not appear to have power.
 - e. The secondary means of escape fire door on the right hand side was still not working and it was identified that concrete was blocking the door from opening.
 - f. The noise limiter was partially boxed but the controls were still accessible and the equipment was very hot.

Officers advised that the noise limiter needed to be further secured and the ventilation for the equipment needed improvement.

5. 20 March 2015 –Licensing visit revealed that
 - a. The CCTV was working but again, one of the cameras was obstructed by decoration and there was light glare.
 - b. The fire alarm panel was showing a "fault" light
 - c. Three emergency lights did not appear to have power.
 - d. There was rubbish stored on the second means of escape including several boxes and rubbish bags.
 - e. The Officers were shown paperwork entitled "Fire Risk Assessment" dated 20 March 2015 which said, "Fire alarm panel in 'fault' requires Immediate Attention. Extinguishers all require commissioning and service. No records available for tests/checks/training. Emergency lighting requires service." Officers took a photograph of the Fire Risk Assessment (**Appendix 6**).

6. 22 March 2015 - Noise Officer visit to the premises to check sound levels confirmed that noise levels exceeded those agreed in compliance with Annex 2 Condition 10 as demonstrated in the table below:

Loves Company – timed at 00:34

Ref	Linear	"A"	125 Hz	63 Hz
1	95.4	94.4	82.4	84.7
2	94.6	93.8	79.6	81.7
Agreed sound levels	92	89	83	78

7. 18 April 2015 - Police visited the premises and found that
 - a. the CCTV was not working,
 - b. staff were not trained in the licensing objectives,
 - c. no search policy for the front door,
 - d. no policy or signage regarding illegal substances
 - e. no copies of the safety certificates were available for inspection.

The Police served a s.19 Closure Notice was issued detailing the breaches

unauthorised use of the premises and detailing the conditions that need to be complied with to rectify the breaches (**Appendix 7**).

Summary of events supporting this application

31/01/15	s.80 Noise Abatement Notice Served	Noise Officers witnessed a statutory nuisance caused by the licensee from resident's bedroom.
02/02/15	Warning email sent	Noise Officer emails s.80 Noise Abatement Notice to Licensee and DPS
16/02/15	Invitation to Officer Panel	Letter sent to Licensee and DPS inviting them to Officer Panel regarding the recent s.80 Noise Abatement Notice served
21/02/15	Unsatisfactory Inspection	Licensing Officers visit the premise and find a number of problems including non-compliance of the premises licence conditions
23/02/15	Email following unsatisfactory inspection	Email to Licensee and DPS detailing the unsatisfactory visit.
27/02/15	Unsatisfactory Inspection and s.19 Closure Notice Issued	Licensing Officers visit the premise and find a number of problems including non-compliance of the premises licence conditions
05/03/15	Officer Panel	Licensee and DPS attend Officer Panel. Discuss issues requiring attention including submission of a minor variation
13/03/15	Decision Letter	Follow up letter sent from Officer Panel
13/03/15	Unsatisfactory Inspection	Licensing Officers visit the premise and find a number of problems including non-compliance of the premises licence conditions
20/03/15	Unsatisfactory Inspection	Licensing Officers visit the premise and find a number of problems including non-compliance of the premises licence conditions
22/03/15	Unsatisfactory Inspection	Noise Officers carry out sound level check and find the levels over agreed limits.
18/04/15	Unsatisfactory Inspection and s.19 Closure Notice Issued	Police Officers visit and find a number problems including non-compliance of the premises licence conditions

Recommendations

The Licence Holder seems unable to operate the premises in such a way in compliance with licence conditions and promotes the licensing objectives to such an extent that there appears to be a blatant disregard for operating a safe.

Despite repeated warnings and requests for improvement, the most recent visit found the CCTV not to be working and none of the safety certificates could be produced.

The licence holder has been given the opportunity to improve the standard of management at the venue and to produce a robust action plan to satisfy the concerns of the Licensing Authority but this has not been forthcoming.

In view of these failings the Licensing Authority believes that in order to promote the licensing objectives it is appropriate to suspend the licence for one to three months to enable the licence holder to put in place the following measures:

- a. Working CCTV installed to the satisfaction of the Police
- b. Improved management structure
- c. Noise Limiter installed and calibrated in as per Annex 2 Condition 10 to the satisfaction of the Noise Team
- d. All of the staff trained as required by Annex 2 Condition 2 before reopening

Please tick ✓ yes

Have you made an application for review relating to the premises before

If yes please state the date of that application

Day		Month		Year		
1	1	1	1	1	1	1

If you have made representations before relating to the premises please state what they were and when you made them

Please tick ✓

yes

- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate
- I understand that if I do not comply with the above requirements my application will be rejected

IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

Part 3 – Signatures (please read guidance note 4)

Signature of applicant or applicant’s solicitor or other duly authorised agent (please read guidance note 5). If signing on behalf of the applicant please state in what capacity.

Signature J. J. Gibbons

Date 1 MAY 2015

Capacity SERVICE MANAGER (COMMERCIAL + LICENSING)

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 6)	
Post town	Post Code
Telephone number (if any)	
If you would prefer us to correspond with you using an e-mail address your e-mail address (optional)	

Notes for Guidance

1. A responsible authority includes the local police, fire and rescue authority and other statutory bodies which exercise specific functions in the local area.
2. The ground(s) for review must be based on one of the licensing objectives.
3. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
4. The application form must be signed.
5. An applicant’s agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
6. This is the address which we shall use to correspond with you about this application.



**PREMISES LICENCE
LICENSING ACT 2003**

Premises licence number	LN/13358-250314		
Postal address of premises, or if none, ordnance survey map reference or description			
LOVES COMPANY UNIT 1, 104-122 CITY ROAD			
Post town	London	Post code	EC1V 2NR
Telephone number			

Where the licence is time limited the dates
Not Applicable

Licensable activities authorised by the licence
Ground and Basement Floors
<ul style="list-style-type: none"> The provision of regulated entertainment by way of: <ul style="list-style-type: none"> The exhibition of films The performance of live music The playing of recorded music The performance of dance The provision of entertainment facilities for: <ul style="list-style-type: none"> Dancing The provision of late night refreshment The sale by retail of alcohol

The times the licence authorises the carrying out of licensable activities																																																																						
<ul style="list-style-type: none"> The provision of regulated entertainment for the exhibition of films: <table border="0"> <tr> <td>Monday</td> <td>10:00</td> <td>to</td> <td>23:00</td> <td></td> </tr> <tr> <td>Tuesday</td> <td>10:00</td> <td>to</td> <td>23:00</td> <td></td> </tr> <tr> <td>Wednesday</td> <td>10:00</td> <td>to</td> <td>23:00</td> <td></td> </tr> <tr> <td>Thursday</td> <td>10:00</td> <td>to</td> <td>00:00</td> <td></td> </tr> <tr> <td>Friday</td> <td>10:00</td> <td>to</td> <td>02:00</td> <td>the following day</td> </tr> <tr> <td>Saturday</td> <td>10:00</td> <td>to</td> <td>02:00</td> <td>the following day</td> </tr> <tr> <td>Sunday</td> <td>10:00</td> <td>to</td> <td>23:00</td> <td></td> </tr> </table> The provision of regulated entertainment for the performance of live music: <table border="0"> <tr> <td>Monday</td> <td>10:00</td> <td>to</td> <td>23:00</td> <td></td> </tr> <tr> <td>Tuesday</td> <td>10:00</td> <td>to</td> <td>23:00</td> <td></td> </tr> <tr> <td>Wednesday</td> <td>10:00</td> <td>to</td> <td>23:00</td> <td></td> </tr> <tr> <td>Thursday</td> <td>10:00</td> <td>to</td> <td>00:00</td> <td></td> </tr> <tr> <td>Friday</td> <td>10:00</td> <td>to</td> <td>02:00</td> <td>the following day</td> </tr> <tr> <td>Saturday</td> <td>10:00</td> <td>to</td> <td>02:00</td> <td>the following day</td> </tr> <tr> <td>Sunday</td> <td>10:00</td> <td>to</td> <td>23:00</td> <td></td> </tr> </table> 	Monday	10:00	to	23:00		Tuesday	10:00	to	23:00		Wednesday	10:00	to	23:00		Thursday	10:00	to	00:00		Friday	10:00	to	02:00	the following day	Saturday	10:00	to	02:00	the following day	Sunday	10:00	to	23:00		Monday	10:00	to	23:00		Tuesday	10:00	to	23:00		Wednesday	10:00	to	23:00		Thursday	10:00	to	00:00		Friday	10:00	to	02:00	the following day	Saturday	10:00	to	02:00	the following day	Sunday	10:00	to	23:00	
Monday	10:00	to	23:00																																																																			
Tuesday	10:00	to	23:00																																																																			
Wednesday	10:00	to	23:00																																																																			
Thursday	10:00	to	00:00																																																																			
Friday	10:00	to	02:00	the following day																																																																		
Saturday	10:00	to	02:00	the following day																																																																		
Sunday	10:00	to	23:00																																																																			
Monday	10:00	to	23:00																																																																			
Tuesday	10:00	to	23:00																																																																			
Wednesday	10:00	to	23:00																																																																			
Thursday	10:00	to	00:00																																																																			
Friday	10:00	to	02:00	the following day																																																																		
Saturday	10:00	to	02:00	the following day																																																																		
Sunday	10:00	to	23:00																																																																			

- The provision of regulated entertainment for the playing of recorded music:

Monday	10:00	to	23:00	
Tuesday	10:00	to	23:00	
Wednesday	10:00	to	23:00	
Thursday	10:00	to	00:00	
Friday	10:00	to	02:00	the following day
Saturday	10:00	to	02:00	the following day
Sunday	10:00	to	23:00	

- The provision of regulated entertainment for the performance of dance:

Monday	10:00	to	23:00	
Tuesday	10:00	to	23:00	
Wednesday	10:00	to	23:00	
Thursday	10:00	to	00:00	
Friday	10:00	to	02:00	the following day
Saturday	10:00	to	02:00	the following day
Sunday	10:00	to	23:00	

- The provision of late night refreshment:

Thursday	23:00	to	00:00	
Friday	23:00	to	02:00	the following day
Saturday	23:00	to	02:00	the following day

- The sale by retail of alcohol:

Monday	10:00	to	23:00	
Tuesday	10:00	to	23:00	
Wednesday	10:00	to	23:00	
Thursday	10:00	to	00:00	
Friday	10:00	to	02:00	the following day
Saturday	10:00	to	02:00	the following day
Sunday	10:00	to	23:00	

Were the licence authorises supplies of alcohol whether these are on and/or off supplies
On supplies

Name, (registered) address, telephone number and e-mail (where relevant) of holder of premises licence
Mercury Lamp Ltd
32a Portland House
London
N4 2PP

Registered number of holder, for example company number, charity number (where applicable)
08521880

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol
Lee Derek Baker

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises the supply of alcohol
16956 L B Tower Hamlets

Islington Council
Public Protection Division
222 Upper Street
London N1 1XR
Tel: 020 7527 3031
Email: licensing@islington.gov.uk

Janette Gibbons
Service Manager (Commercial)
6/5/14
Date of Issue

Licence

Annex 1 - Mandatory conditions

1. No supply of alcohol may be made under the premises licence:
 - a) at a time when there is no designated premises supervisor in respect of the premises licence, or
 - b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
2. Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.
3. All door supervisors shall be licensed by the Security Industry Authority.
4. The admission of children to the exhibition of a film shall be restricted in accordance with the recommendation of a film classification body as defined in the Video Recordings Act 1984 or Islington Council acting as the licensing authority where it has given notice in section 20(3) of the Licensing Act 2003.
5. The responsible person shall take all reasonable steps to ensure that staff on relevant premises do not carry out, arrange or participate in any "irresponsible promotions" in relation to the premises.

In this condition, an "irresponsible promotion" means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises in a manner which carries a significant risk of leading or contributing to crime and disorder, prejudice to public safety, public nuisance, or harm to children:

 - a) games or other activities which require or encourage, or are designed to require or encourage, individuals to:
 - i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - ii) drink as much alcohol as possible (whether within a time limit or otherwise);
 - b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic (other than any promotion or discount available to an individual in respect of alcohol for consumption at a table meal, as defined in section 159 of the Act);
 - c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less;
 - d) provision of free or discounted alcohol in relation to the viewing on the premises of a sporting event, where that provision is dependent on:
 - i) the outcome of a race, competition or other event or process, or
 - ii) the likelihood of anything occurring or not occurring;
 - e) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner.
6. The responsible person shall ensure that no alcohol is dispensed directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
7. The responsible person shall ensure that free tap water is provided on request to customers where it is reasonably available.

8. The premises licence holder or club premises certificate holder shall ensure that an age verification policy applies to the premises in relation to the sale or supply of alcohol.

The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and a holographic mark.

9. The responsible person shall ensure that:
- a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures:
 - i) beer or cider: ½ pint;
 - ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - iii) still wine in a glass: 125 ml; and
 - b) customers are made aware of the availability of these measures.

Annex 2 - Conditions consistent with the Operating Schedule

1. CCTV shall be installed, operated and maintained in agreement with the Police. The system will enable frontal identification of every person entering the premises. The system shall record in real time and operate whilst the premises are open for licensable activities. The recordings shall be kept available for a minimum of 31 days. Recordings shall be made available to an Authorised Officer or a Police Officer.
2. All members of staff shall be trained in the following: the prevention of crime and disorder, prevention of public nuisance and the laws regarding sales or purchase of alcohol on or on behalf of children.
3. A stop and search policy shall be devised and implemented by the licensee.
4. The licensee shall ensure that the premises operates a zero tolerance of prohibited substances.
5. The operating times for the premises shall be clearly displayed.
6. Copies of the annual inspection and test certificates for emergency lighting, fire alarm and fire fighting equipment, properly certified by approved competent persons, shall be submitted to the responsible authority for health and public safety.
7. Alcoholic drinks may only be consumed within the premises.
8. The licensee shall adopt the Challenge 25 and the BII National Standards Proof of Age Scheme.
9. Regulated entertainment shall be restricted to the basement.
10. A noise limiting device shall; be used in relation to all sound amplification equipment used in conjunction with the premises licence; be installed and set to a level approved by the Council through the Noise Service prior to regulated entertainment taking place in conjunction with the premises licence; be properly secured so it cannot be tampered with and independent of control by persons other than the licensee: and only be reset with the authority of the Council's Noise Service.
11. The premises shall be in accordance with the Technical Standards for Places of Entertainment.
12. The maximum number of persons accommodated at any one time in the premises shall not exceed the following:

Ground Floor – 50

Basement - 200

Annex 3 - Conditions attached after a hearing by the licensing authority

1. A management policy to be agreed by the licensing team to include the provision of door supervisors at the premises and the provision of a suitable external smoking area for patrons away from residential properties.

Annex 4 – Plans

Reference Number: 385.01/100, Date December 2004

Licence

Russell [unclear]

Appendix 2

ENVIRONMENTAL PROTECTION ACT 1990, SECTION 80

ABATEMENT NOTICE IN RESPECT OF NOISE NUISANCE FROM AMPLIFIED MUSIC

To Lores Company
104 City Road, London EC1

TAKE NOTICE that under section 79(1)(g) of the Environmental Protection Act 1990 Islington Council being satisfied of the ~~existence~~ ~~likely occurrence~~ ~~recurrence~~ of noise amounting to a statutory nuisance arising from the playing of loud amplified music at premises known as

City Road, London EC1

[HEREBY REQUIRE YOU as the [person responsible for the nuisance] [owner] [and/or] [occupier] of the premises from which the noise is or would be emitted] to abate the nuisance [immediately] [within X X X X X] and to prevent its likely [occurrence] [recurrence]. You are therefore required to:

Take all reasonable steps to ensure that no amplified music from within the above premises is played at levels likely to cause a nuisance to occupiers of nearby premises.

IN the event of an appeal this notice shall have effect, notwithstanding any appeal to a Magistrates' Court which has not been decided by the Court as, in the opinion of the Council, [the noise to which this notice relates is [injurious to health] [likely to be of a limited duration, such that suspension would render the notice of no practical effect]] [the expenditure which would be incurred by any person in carrying out works in compliance with this notice before any appeal has been decided, would not be disproportionate to the public benefit to be expected in that period from such compliance]

IF without reasonable excuse you contravene or fail to comply with any requirement of this notice you will be guilty of an offence under section 80(4) of the Environmental Protection Act 1990 and on summary conviction will be liable to a fine not exceeding level 5 of the Standard Scale **, together with a further fine of an amount equal to one-tenth of that level for each day on which the offence continues after conviction. A person who commits an offence on industrial, trade or business premises will be liable on summary conviction to a fine not exceeding £20,000. In addition the Court may make an order permanently depriving the owner of noise making equipment causing the offence.

The Council may also take proceedings in the High Court for securing the abatement, prohibition or restriction of the nuisance. Further, if you fail to execute all or any of the works in accordance with this notice, the Council may execute the works and recover from you the necessary expenditure incurred.

Date: 31st January 2015
0345 hours
(Address to which all communications should be sent)
Noise Team, 222 Upper Street, London N1 1XR
Tel. 02075273258 (day) 02075273229 (night)

Signature: [Signature]
Name: PATRICK BARRAGUET
Title: Noise Patrol Officer

N.B. The person served with this notice may appeal against the notice to a magistrates' court within twenty-one days beginning with the date of service. See notes on the reverse of this form.

* Delete text in square brackets as appropriate ** Currently £5000, subject to alteration by Order

Tomashevski, Katie

From: Tomashevski, Katie
Sent: 23 February 2015 16:47
To:
Cc: Lane, Terrie; Brothers, Anne
Subject: Licensing Officer Panel - 5 March 2015
Attachments: Scanned from a Xerox Multifunction Printer.pdf

Dear Lee,

The Licensing Manager has ask me to write to you as the DPS of Loves Company, Unit 1, 104 City Road. You will be aware that the licensee, Mercury Lamp Ltd which you are a director, has been invited to Licensing Officer Panel on 5 March 2015. I attach a letter addressed to you.

Further to the invite to the Officer Panel a licensing visit was performed on 21 February 2015 at 01:00. I visited the premises with the Licensing Manager and we spoke to Russell Burgess. There were a number of unsatisfactory issues that we found during our visit. They are:

1. The CCTV was not working. This is a breach of Annex 2 condition 1 of the premises licence and a criminal offence. The premises licence should not be used unless all of the conditions of the licence can be complied with. I have already reported my findings to the Licensing Police.
2. The second means of escape at the premises was blocked with flammable/combustible items including wood and tins of paint. You must clear the fire exit of all flammable/combustible items immediately. I shall be reporting my findings to the London Fire Brigade.
3. The second means of escape did had a faulty fire escape and the both doors did not open when tested. The fire exit must be repaired immediately.
4. Three of the fire escape signs were faulty and not illuminated.
5. Mr Burgess informed us he had very little training which is a breach of Annex 2 Condition 2 of the premises licence.
6. No Challenge 25 signs were displayed. This is a breach of Annex 2 Condition 8 of the premises licence.
7. No opening times were displayed at the premises. This is a breach of Annex 2 Condition 5 of the premises licence.

There were a number of issues with the second means of escape and I found cigarette butts at the top of the stairs. I assume your staff are using the blocked fire exit as a smoking area. You must ensure that this is stopped immediately.

I require copies of the annual inspection and test certificates for emergency lighting, fire alarm and fire fighting equipment, properly certified by approved competent persons to be submitted to this office as soon as possible as required by Annex 2 condition 6 of the premises licence.

And finally, you are aware of the s.80 Notice that has been served on the premises concerning noise nuisance. I regret to inform you that we have had further complaints this past weekend. You must not cause a further nuisance or you risk prosecution and your licence being reviewed or both.

If you have any questions regarding these matters please do not hesitate to contact me.

Katie Tomashevski
Licensing Officer
222 Upper Street
London N1 1XR
Tel: 020-7527-3882



CLOSURE NOTICE

Section 19 of the Criminal Justice and Police Act 2001 (as amended by Sections 126 & 127 of Schedule 6 of the Licensing Act 2003)

Date of the Closure Notice: 27 Feb 15	Time Served: 22:59
Local Authority: London Borough of Islington	
Person issuing the Notice: K. Tomaszewski	Signature: K. Tomaszewski

Name (if applicable) & address of the affected Premises:

Loves Company, Unit 1, 104122 City Road, London EC1V 2NR

The grounds for this notice are that the above premises are being used or have been used within the period of 24 hrs preceding service of this notice for the unauthorised sale of alcohol on or in the vicinity of the said premises and there is a reasonable likelihood that the premises will be so used again in the future.

The specific alleged use of the premises to which these grounds apply are that:

Carries on or attempts to carry on a licensable activity on or from and premises otherwise than under and in accordance with an authorisation contrary to section 136 of the Licensing Act 2003. Specifically contrary to Annex 2 Condition 1 of the premises licence which requires a working CCTV system. Annex 2 Condition 10 of the premises licence which requires a limit on property secured

Under Section 20(6) (b) of the Criminal Justice and Police Act 2001, an application for a section 21 closure may be made to Highbury Corner Magistrates Court, unless the above use of the premises has ceased and there is no reasonable likelihood of it re-occurring or being prevented.

Steps which may be taken to end the alleged unauthorised use of the premises, or prevent it from re-occurring (Section 19(6) (c) of the Criminal Justice and Police Act 2001):

Install a fully operational CCTV system as required by Annex 2 Condition 1 of the licence to the satisfaction of the Police. and a noise limit properly secured

A closure order may be applied for requiring the premises to be physically closed (boarded up) and/or all sales of alcohol to stop, and/or an unlimited amount of money to be deposited with the court that will only be returned when the court is satisfied that the illegal use of the premises has ceased.

The Person (if applicable) on whom the Closure Notice has been served:

Name: Daniel Popola
 Date: 27 Feb 15

Signature: [Signature]
 Time: 22:59

**ISLINGTON**

Licensing Team
Public Protection Division
222 Upper Street
London N1 1XR

T 020 7527 3233
F 020 7527 3057
E terrie.lane@islington.gov.uk
W www.islington.gov.uk

Our ref: PPD/LIC/Panel
Your ref:

Mr Lee Baker
Mercury Lamp Ltd
32a Portland House
London
N4 2PP

13 March 2015

This matter is being dealt with by:
Terrie Lane

Dear Sirs,

RE: LICENSING OFFICERS PANEL – 5 March 2015

LOVES COMPANY 104 CITY ROAD EC1V 2NR

Thank you for attending the Officer Panel on 5 March 2015. You spoke with the Service Director, Public Protection Division, a Police Officer and a representative from the Council's Licensing Team.

You discussed the recent officer's visits and were told about the serious fire risk at the premises and the contraventions of the licence conditions.

You agreed the following actions:

Mr Burgess has been trained to use the cctv and you accepted the Police condition. You should make a minor variation application to your premises licence in order for the new cctv condition to be placed on your licence.

The minor variation must also include a variation to the plans of the premises as the current layout is not as per the current premises licence and the licence should not be used if the plan is not valid.

The Police also highlighted the apparent disregard for public safety and you agreed that you would carry out pre-opening checks each evening before opening to the public.

You have replaced all escape lighting boxes and signs and have employed an electrical engineer to complete a survey and provide all safety certificates – emergency escape lighting, electrical installation, fire alarm, and firefighting equipment. The certificates must be sent to this office within 14 days from the date of this letter. Please email to katie.tomashevski@islington.gov.uk.

The concrete outside the final fire exit door has been levelled in order that the doors can open freely.

Signs are in place for Challenge 25 and opening times.

The noise limiter is being calibrated and will not be able to be tampered with. The calibration certificate must be sent to this office within 14 days from this letter. Please email to anne.brothers@islington.gov.uk.

Staff training has been verbal but in future staff will attend training provide by Poppleston Allen. Please provide Katie with your records of training and keep logs of any training on the premises.

You will liaise with residents to discuss and find solutions to their issues. Please inform Katie of when these meetings take place.

I must remind you that a Closure Notice was served on you on 27 February 2015 and failure to comply with your licence conditions could result in a Closure Order being served if you continue to contravene your licence conditions.

If you have any queries regarding this letter please contact me at the above address.

Yours sincerely

TERRIE LANE

LICENSING MANAGER



Morgan Fire Protection Ltd

FIRE RISK ASSESSMENT

Risk Assessor <u>Mick Chambers</u>	Date <u>20th March 2015</u>	Customer Ref: <u>MEP Ref/SOP: Co 291677</u>
---------------------------------------	--------------------------------	------------------------------------------------

Company Name & Address <u>Loves Company Ltd</u> <u>104 CITY ROAD</u> <u>LONDON</u> <u>EC1B 2NR</u>	Invoice Address (if different)
----------------------------------------------------------------------------------------------------------------	--------------------------------

Fire Risk Assessment has been carried out at the above premises in accordance with the Regulatory Reform (Fire Safety) Order 2005.

Any special details:
Fire Alarm System in Premises Immediate Attention
Fire Alarm System in Premises Immediate Attention
Fire Alarm System in Premises Immediate Attention

Risk Assessor's Name (please print)
Mick Chambers
on behalf of Morgan Fire Protection Ltd
Signature
[Signature]
Dated 20th March 2015

Customer Details (please print)
Name Paul Richards
Position Site Mgr
Customer's Signature [Signature]
Dated March 2015

CLOSURE NOTICE MADE UNDER SECTION 19 OF THE CRIMINAL JUSTICE AND POLICE ACT 2001

Date and Time of Closure Notice: ... 18/04/2015 0720S ...

Police Force or Local Authority: ... MET POLICE ...

Person making the Notice: ... Signature ...

Name (if applicable) and Address of the affected Premises:
... COVE COMPANY UNIT 1 104-122 CHA ...
... ECU ...

Alleged unauthorised use of the Premises:
... Annex 2 containers (1), (2), (4) (6) (2) ...
... Annex 3 container (1) ...

Steps which may be taken to end the alleged unauthorised use of the Premises, or to prevent it from re-occurring:
... Annex 2 copy of form (new) ...

The Person (if applicable) on whom the closure notice has been served:
Name ... Russell Reeves ... Signature ...

This notice is printed in accordance with section 19 of the Criminal Justice and Police Act 2001.

Section 19 of the Criminal Justice and Police Act 2001 empowers a constable or local authority to serve a closure notice on a person having control of, or responsibility for, any premises that are being, or have been used within the last 24 hours, for the sale or consumption of alcohol on or in the vicinity of the premises, without a licence. Where such a closure notice is served it must also be served on any other occupier of the premises whose access may be impeded if the part involved in the unlicensed sale of alcohol was to be closed.

19(1) Where a constable is satisfied that any premises are being, or within the last 24 hours have been, used for the unauthorised sale of alcohol for consumption on, or in the vicinity of, the premises, he may serve under subsection (3) a notice in respect of the premises.

Your

Our Licensing/NI

Date: 27/05/2015



REF 1

Appendix: 2

PREMISES LICENSE REVIEW:

Loves Company
Unit 1
104-122 City Road
London
EC1V 2NR

**METROPOLITAN POLICE
SERVICE**
Islington Police Licensing Team
Islington Police Station
2 Tolpuddle Street
London
N1 0YY
Telephone: 07799133204

Email:
licensingpolice@islington.gov.uk

Dear Sir/Madam

Re: Loves Company

With reference to the above application, we are writing to inform you that the Metropolitan Police, as a Responsible Authority, will be supporting this application for a review of a premises licence under Section 51 Licensing Act 2003.

We have read the application submitted by Janice Gibbons Service Manager Licensing and we are in full agreement with her assessment of the premises. We believe that the management standards are far from reaching the high standards required and expected by all of the Responsible Authorities and the Council Licensing Policy 2013-2017.

On the 18th of April 2015 police attended the premises to conduct a full police licensing check. The officer in charge A/PS Hoppe found five breaches of the premises licence, all of which are within Annex 2;

- Condition 1 - The CCTV was not working
- Condition 2 – Staff not trained in the licensing objectives
- Condition 3 – No stop and search policy in place
- Condition 4 – No policy or signage regarding a zero tolerance of prohibited substances.
- Condition 6 – No copies of safety certificates were available for inspection

As such A/PS Hoppe served a S.19 closure notice on the premises detailing these breaches.

The evidence put forward in Janice Gibbons report clearly indicates that these breaches are not an isolated incident. Police look to licensees to assist in the fight against crime, and one tool that cannot be underestimated is CCTV coverage. In terms of safeguarding the public and staff, preventing crime and assisting in police investigations CCTV is invaluable. For any venue to seemingly blatantly disregard its importance within their venue is not only a breach of their licence but also by our consideration, a breach of the licensing objectives.

In light of the evidence submitted in this comprehensive report we fully support the measures suggested by Janice Gibbons. With regard to her suggestion of CCTV being installed to the satisfaction of police, we recommend implementation of the following condition;

CCTV shall be installed, operated and maintained in agreement with the Police. Maintained means that the system will be regularly serviced (at least once a year) and checked every two weeks to ensure that it is storing images correctly and a log kept and signed by a Supervisor to this effect. The system will provide an identifiable full head and shoulder image of everyone entering the premises and will operate in any light conditions within the premises. The system will cover the full exterior of the premises and shall record in real time, date and time stamped and will operate whilst the premises is open for licensable activities. The recordings will be kept for a minimum of 31 days and copies will be made available to an Authorised Officer or a Police Officer (subject to the Data Protection Act 1998) within 24hrs of any request free of charge. There will always be a member of staff on duty who can operate the system, to allow Officers to view recordings and if required by a Police Officer, provide a copy of images immediately free of charge to assist in the

immediate investigation of offences. If the system malfunctions and will not be operating for longer than one day of business then Police must be informed.

Islington Police Licensing Team

Pc Peter Conisbee

Pc Steven Harrington

Pc Nick Pamboris

Williams, John

From:
Sent: 28 May 2015 11:04
To: Licensing
Subject: Loves Company

Hi,

I am a resident in Imperial Hall.

I have had repeated incidents with Loves Company, and phoned the Islington noise complaint department. I have had issues with the noise generated from the bar, which is excessive, and management often seem reluctant to address.

Noise inspection visitors have also visited my residence (late at night) and verified that Loves Company was in breach of the law, due to the noise disturbance created in my bedroom.

I also know that neighbours of mine have had similar issues and complaints.

Based on this, I would be highly supportive of removing their license / restricting their opening hours.

Kind regards,

This message (and any associated files) is intended only for the use of the individual or entity to which it is addressed and may contain information that is confidential, subject to copyright or constitutes a trade secret. If you are not the intended recipient you are hereby notified that any dissemination, copying or distribution of this message, or files associated with this message, is strictly prohibited. If you have received this message in error, please notify us immediately by replying to the message and deleting it from your computer. Messages sent to and from us may be monitored. Internet communications cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, arrive late or incomplete, or contain viruses. Therefore, we do not accept responsibility for any errors or omissions that are present in this message, or any attachment, that have arisen as a result of e-mail transmission. If verification is required, please request a hard-copy version. Any views or opinions presented are solely those of the author and do not necessarily represent those of the company.

Tomashevski, Katie

From:
Sent: 28 May 2015 21:30
To: Tomashevski, Katie
Subject: Re: Premises Licence Review: Loves Company, Unit 1, 104-122 City Road

Dear Katie.

I would like to make the following points in relation to the licensing review you are undertaking for the night club trading under the name of "loves company" which is at street level at 104 -122 city road and which has basement level facilities which plays music below a 63 unit residential dwelling in a listed building which comes under the protection of English heritage known as imperial hall.

I want to make it clear that I am putting in a reorientation plea regarding the licensing objective of the club as it may constitute a public nuisance.

I have three roles:

1. As a persistently disturbed resident of the 63 residential unit dwelling on the second floor right above the demised premises of the club.
2. As chairman of the residents Committee
3. As a member of the recently acquired freehold company

I will deal with each in turn;

1. As a resident

I am frequently disturbed on a friday and saturday night by loud vibrating music which emanates from the basement right up the structural column of the south east wing of the building. It shakes the foundations and my light fittings so badly that they vibrate until well after 2 am in the morning and keeps me awake .

- 2 a . As chairman of the residents committee

I receive complaints from other residents on the south side of he building including who has his sleep regularly interrupted before having to rise early prior to him having to performing major operations

- 2 b . We employ a night concierge from 9pm to 6am on Fridays and Saturdays. when residents complain to him in the small hours he Visits the club managers to ask them to turn the music down. He keeps an incident book of the noise. demise is immediately adjacent to the ground floor and basements and they are regularly disturbed by the vibrations and noise. This is in addition to the irritation caused to flats immediately over the premises.

- 2 c. Whilst your noise abatement team are always extremely professional, responsive and diligent in their duties in investigating the residents complaints the irony is that by the time our residents have called your night line the valiant efforts of our night concierge, whilst they have had the effect of quietening the noise, there is nothing for your inspectors to hear when they arrive to check noise levels. Sadly when your inspectors leave the noise invariably starts all over again.

- 3 . As a freeholder

A group of us finally acquired the right to manage and finally won collective enfranchisement for the residential part of the property (well over 90% of the area) in March 2011 and April 2013 respectively: but we failed to secure rights over the retail units the night club being one of four units. These units remain under the control of Columbia estates ltd a company we have had 7 legal suits with over a number of matters concerning, demise, their failure to pay service charges for the commercial units units and sewage and water leaks.

However when "loves company initially took over the running of the club and approached us for our support we insisted on strict sound proofing, new sewage disposal systems (their sewage and Starbucks leaked into our basement flats) and proper security measures including the employment of a "bouncer" to control the number of drunks that would bang on our door on leaving the club , force illegal entry , ring residents buzzers, urinate in our front door and carpark entrance and in general cause a nuisance to our residents.

Since our complaints they have told us twice that they have installed extra sound proofing but it is not sufficient.

On the whole the club owners (I have met three of them) have been reasonable to work with and assured us initially that the club was an "ambient" cocktail bar with no loud music .

For the first year they were no trouble.

However over the last six months they tell us they have sublet alternate friday and Saturday nights to a "house music drum and base " independent DJ over whom they have no control and is nothing to do with them! (Forgive me if I have the genre of the music incorrect. But I am told He plays "house music" anyway.)

It is these nights that cause the problem and we want them stopped.

it was not what we agreed to when our views and cooperation was sought to their initial licence application nor our understanding of what islington licensing department had agreed to .

Is it within your powers to investigate the legality of this "subletting please?

Thank you to You and your team and lee casey' s for all your help and assistance in protecting our residents interests and their well being and of this historic and beautiful building.

Kind regards

Chairman of residents committee of imperial hall

Tomashevski, Katie

From:
Sent: 28 May 2015 23:21
To: Tomashevski, Katie;
Subject: Re: licence review loves company unit 1 104-122 city rd

dear katie,

please accept this email as my formal representation

I live in [redacted] above loves company. I have frequently been disturbed by noise coming from loves company and have had this noise witnessed by the noise control team. The noise seems to go on past the licensing hours and often is a problem past 3 am. I have personally spoken with the managers who have on occasion agreed to reduce the noise but i have rarely noticed any difference. On other occasions they have blamed DJ's subletting the club for the noise but surely the responsibility still lies with the license holder to ensure noise in breach of the licence agreement does not occur. If the licence holder is unable to ensure this does not occur i question their fitness to hold said licence. I have now lost faith in the owners of the club and promises to improve the situation seem largely empty.

> On 28 May 2015, at 19:35,

>

> reference WK/201582786

>

> Dear Katie can you tell me how best to lodge a representation, email would be easiest for me. My complaints relate to the repeated unwillingness of the club to control the noise levels and in many instances the noise nuisance has extended past 2 am which seems to be the limit of their licence.

>

> regards

>

>

>

>

>

Tomashevski, Katie

From:
Sent: 29 May 2015 07:03
To: Tomashevski, Katie
Subject: FW: Premises Licence Review: Loves Company, Unit 1, 104-122 City Road

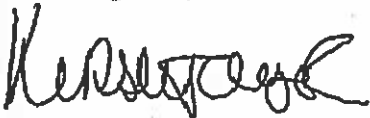
Dear Katie

I would like to make the following points in relation to the licensing review you are undertaking for the night club trading under the name of "loves company" which is at street level at 104 -122 city road and which has basement level facilities which plays music below a 63 unit residential dwelling in a listed building which comes under the protection of English heritage known as imperial hall. . Please note that I am the property manager for Imperial Hall.

I have received a number of complaints from the residents of imperial hall about noise from the club on a number of Friday's and Saturday's nights at and after 2am in the morning and that it has been recorded in the night porters "incident book"

This has happened on numerous occasions and it is not acceptable . The issue is a massive inconvenience to the residents at Imperial Hall.

Kind Regards,



**Kirsty Taylor MIRPM Assoc RICS
Senior Property Manager**

T
Emergency out of hours

E
Marlborough House, Wigmore Place, Wigmore Lane, Luton, LU2 9EX



Registered in England No. 01623496

We're changing to



**FIRST
PORT**

FirstPort.co.uk

Lisa Inzani

From: Lee Baker <lee@lovescompany.co.uk>
Sent: 10 June 2015 13:00
To: Lisa Inzani
Subject: Fwd: Loves Company

Kind Regards,

Lee Baker
Managing Director

...Loves Company
Unit 1 Imperial Hall
104 – 122 City Road
London
EC1V 2NR

M: +44 (0)7904 353 136

T: +44 (0)207 253 3777

This email and any attachments to it may be confidential and are intended solely for the use of the individual to whom it is addressed. Any views or opinions expressed are solely those of the author and do not necessarily represent those of Loves Company. If you are not the intended recipient of this email, you must neither take any action based upon its contents, nor copy or show it to anyone.

Begin forwarded message:

From: Weronika Lesniak
Date: 9 June 2015 01:42:33 BST
To: kats@lovescompany.co.uk, lee@lovescompany.co.uk
Subject: Loves Company

To the licensing team,

My name is Weronika Lesniak and I'm the freeholder of Flat 28 Imperial Hall. I'm writing to say that I am happy with the bar 'Loves Company' being located in my building.

I am also happy with the way Kats Ugai and Lee Baker manage the premises. I believe that they add to the character of the building, providing an interesting and vibrant space in place of what once was a very unremarkable and empty bar. They respect their neighbours as well as the licence requirements to my knowledge. I witnessed them checking the noise levels inside the building and making sure patrons do not wonder around outside the entrance. I personally also like the plants they put outside the way they painted the outer wall of the building and the fact that they give a creative platform to local artists by displaying their work on their walls. I hope Loves Company will be allowed to continue operating for many years to come.

Lisa Inzani

From: Lee Baker <lee@lovescompany.co.uk>
Sent: 10 June 2015 13:01
To: Lisa Inzani
Subject: Fwd: Support for Loves Company License

Kind Regards,

Lee Baker
Managing Director

...Loves Company
Unit 1 Imperial Hall
104 – 122 City Road
London
EC1V 2NR

M: +44 (0)7904 353 136

T: +44 (0)207 253 3777

This email and any attachments to it may be confidential and are intended solely for the use of the individual to whom it is addressed. Any views or opinions expressed are solely those of the author and do not necessarily represent those of Loves Company. If you are not the intended recipient of this email, you must neither take any action based upon its contents, nor copy or show it to anyone.

Begin forwarded message:

From: "Basel Asmar"
Date: 9 June 2015 00:49:31 BST
To: "Lee Baker" <lee@lovescompany.co.uk>
Subject: Support for Loves Company License

Lee,

I'm writing regarding the review of Loves Company License. As a director of Imperial Hall Freehold Ltd, I support that Loves Company retains their license. Since started their business at Imperial Hall, this establishment has been very cooperative with the landlord and have addressed any issues or complaints we brought to their attention promptly. Mr Lee Baker in particular is in continuous dialogue with me to address any concerns. Specifically, he demonstrated to me that he downsized the sound system and stopped the "house" music nights that generated previous complaints. I'm very satisfied that he's done what is required to eliminate any future complaints.

I am genuinely happy that Loves Company are doing well and that its operation has contributed to enhance the building and the area. I request that Islington Council refrain from suspending the license and allows the management to demonstrate that they are now complying with all the requirements to operate the venue.

Best regards

Lisa Inzani

From: Lee Baker <lee@lovescompany.co.uk>
Sent: 10 June 2015 17:16
To: Lisa Inzani
Subject: Fwd: Loves Company Reference

Kind Regards,

Lee Baker
Managing Director

...Loves Company
Unit 1 Imperial Hall
104 – 122 City Road
London
EC1V 2NR

M: +44 (0)7904 353 136
T: +44 (0)207 253 3777

This email and any attachments to it may be confidential and are intended solely for the use of the individual to whom it is addressed. Any views or opinions expressed are solely those of the author and do not necessarily represent those of Loves Company. If you are not the intended recipient of this email, you must neither take any action based upon its contents, nor copy or show it to anyone.

Begin forwarded message:

From: Edmund Weil
Date: 10 June 2015 17:10:16 BST
To: lee@lovescompany.co.uk
Cc: kats@lovescompany.co.uk
Subject: Loves Company Reference

To whom it may concern,

We are close neighbours of Loves Company, situated as we are across the road from their premises, and our door and management team have a clear and regular view of goings on there.

I have to confess that I was utterly astounded to see that the the Licence of Loves Company is being put under review. In my mind they are an example of the sort of bar which is designed to uphold the licensing objectives for the following reasons:

- They carefully monitor capacity and always aim to deliver quality of service and product over quantity of guests.
- They provide a refined and civilised atmosphere in which patrons can drink, with respect towards the residential amenity and clear policies in place to address the other licensing objectives.

- We have never witnessed any sort of trouble involving guests or Loves Company in the vicinity.

- I have visited the premises on a number of occasions at different times of day and night and have never witnessed music played at a level that makes a conversation at normal volume difficult to conduct. As far as I am concerned this is a benchmark for nuisance noise which Loves Company have never breached.

- For what it is worth the management and staff of Loves Company are some of the most genial and accommodating in the bar industry and their concept is an example of the direction in which the night-time economy should be moving in order to uphold the licensing objectives whilst prioritising the experience of their guests over outright profit.

For the avoidance of doubt this reference comes from the owner-operator of a late night bar with residential neighbours on the 1st and 2nd floors which has not registered a single complaint from our neighbours or anyone else in nearly 5 years of operation.

Faithfully,

Edmund Weil
Director
NIGHTJAR
07817 263903



NIGHTJAR

Loves Company, City Road – 00:36 – WK201575883

SIA door supervisor at the entrance. Daniel, member of staff, in charge. He informed us that the DPS, Lee, was not on the premises and Harry, the Bar Manager, had stepped out. Daniel informed us there were approximately 50 customers on the premises. The door supervisor at the entrance was not using clickers and Daniel explained that he had forgotten to give them to him.

Daniel escorted us around premises. The fire alarm now appeared to be operational without the fault light showing.

Noise limiter appeared to be working and was stored in an appropriate lockable cabinet.

The emergency lighting fittings now all appeared to have power.

The speakers in Love Shack were still hanging from the wall on one fixing each; there should be at least two fixings. I had previously been advised that these would be removed as not working.

Combustible material still being stored under the alternate means of escape stairs: card boxes, etc. Bicycle attached to hand rail in means of escape. Cardboard box left on stairs of means of escape. (Photos taken).

Final emergency exit doors now opening ok.

One male customer in basement very drunk, being held up by another customer while staggering around the bar area with his eyes closed.

Checked CCTV in office. Time wrong showing 23:46 at 00:48hrs. Daniel showed us a new camera which had been installed at the entrance. CCTV checked from 5/5/15 (31 days), which appeared ok.

Daniel showed us the pre-opening check sheets which they now use and showed us previous days' copies which had been completed.

Daniel was unable to produce the premises licence and there was no Section 57, custody of premises licence notice. Advised him that all managers should be told where the premises licence is kept.

Daniel informed us the search policy was to check all bags and one in five persons given physical search. He confirmed there was no PLH on the premises. Written authority to sale/supply alcohol for all staff displayed in the office.

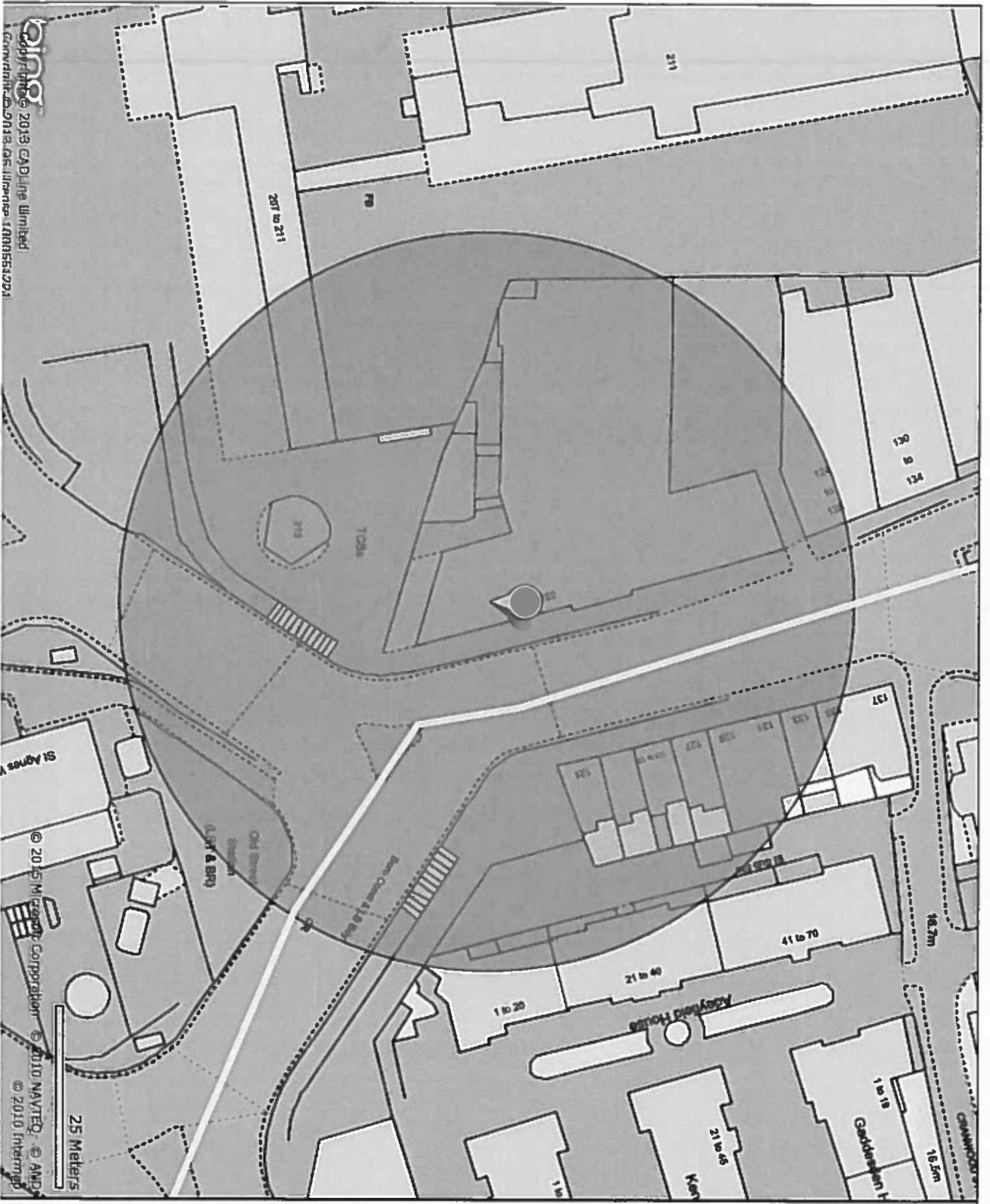
As we were finishing we were joined by another manager, Russell. He asked us about the damp in the office and whether the Council would deal with it. We advised him to speak to his landlord but agreed to report to Environmental Health. However we advised that EH would probably put the responsibility to address the damp problem on the company.

Conditions suggested by the Police:

1. CCTV shall be installed, operated and maintained in agreement with the Police. Maintained means that the system will be regularly serviced (at least once a year) and checked every two weeks to ensure that it is storing images correctly and a log kept and signed by a Supervisor to this effect. The system will provide an identifiable full head and shoulder image of everyone entering the premises and will operate in any light conditions within the premises. The system will cover the full exterior of the premises and shall record in real time, date and time stamped and will operate whilst the premises is open for licensable activities. The recordings will be kept for a minimum of 31 days and copies will be made available to an Authorised Officer or a Police Officer (subject to the Data Protection Act 1998) within 24hrs of any request free of charge. There will always be a member of staff on duty who can operate the system, to allow Officers to view recordings and if required by a Police Officer, provide a copy of images immediately free of charge to assist in the immediate investigation of offences. If the system malfunctions and will not be operating for longer than one day of business then Police must be informed.

Conditions suggested by the Pollution Team

2. All amplified music played within the premises shall be subject to the control of an entertainment noise control system. All pre-recorded music played through the in-house music system shall be controlled by an automatic electronic noise limiting device which restricts the sound system output to below pre-set threshold levels. All music from live bands, or DJs utilising their own amplification equipment, shall be controlled by a continual music noise level monitoring device which cuts the power supply to the sound system if a pre-set threshold is exceeded. The device shall be installed and calibrated to the Council's satisfaction before regulated entertainment is permitted. The controls for the entertainment noise control system shall be located in a secure, lockable cupboard or similar location. The entertainment noise control system is to be independent of control by persons other than the licensee or a designated manager.
3. Doors and windows to the premises will be kept closed, except for entry and exit, at all times when noise generating regulated entertainment is taking place.
4. Notices will be prominently displayed at exits requesting customers to respect the needs of local residents and to leave the premises and the area quietly.
5. No deliveries on Sundays or Bank/Public Holidays and between the hours of 11pm and 7am other days of the week.



Title : Unit 1, 104-122
City Road EC1

Islington Borough
Boundary

Printed by :
RO RO

Printed at :
19-06-2015

● ISLINGTON

© 2013 CADLINE Limited
© 2013 NAVTEQ
© 2010 Inthepip

© 2015 Microsoft Corporation
© 2010 NAVTEQ
© AND
© 2010 Inthepip